

Partner Program

Build your bottom line by becoming a MiaRec Reseller

Choosing to become a MiaRec Reseller will bring forth many growth and revenue opportunities for your business. Our feature-rich solutions can help you immensely increase profit margins. MiaRec's award-winning call recording and quality management solutions are effortless to implement and reap many benefits. Our contact center solutions go unmatched, delivering advanced functionality and industry-leading performance. By reselling MiaRec's solutions, you can heighten sales success and attain new, exciting business opportunities.

You want a partner who can help you beat the competition, close more deals, discover greater profitability and that is what we can provide for you.

Reseller Benefits

- Reach new markets and increase profit margins
- Attain a competitive advantage by providing complete call recording solutions
- Field-proven with over 1,000 satisfied customers globally
- Requires only 30 minutes to install
- Rich in functionality, technically advanced and user-friendly

Partnership Program

MiaRec Partner Program is designed to facilitate a productive and mutually profitable relationship. MiaRec team will support you as our partner at every stage of sales cycle and provide you with 24/7 on-line resources, training and marketing materials and fully functional demo-systems.

- No joining fee
- Free Trial Software
- Access to marketing and technical materials
- Rapid response from sales managers at every stage of the sales cycle
- Fast and professional technical support – advanced product knowledge, system configurations and quick remote-installations

Feature-rich, component based product portfolio:

- **Call recording**

Gain a real-time picture of your contact center by recording all or selected phones. Access call recordings anytime, anywhere with MiaRec's intuitive, user-friendly Web interface - no desktop software needed. Playback is available right in the browser window.

- **Live Monitoring**

Monitor employees' calls in real time to guide and support agents to deliver optimum customer service.

- **Agent Evaluation**

Evaluate agents using built-in score cards or quickly customize existing evaluation forms.

- **Performance Reporting**

Generate statistics for calls, days, groups, users, agents' performance and more with MiaRec's comprehensive reporting features.

- **Broad certified compatibility**

Get the most widely compatible call-recording solution available anywhere. MiaRec partners with leading equipment vendors, ensuring interoperability with virtually any phone system.

About Us

MiaRec, Inc. is headquartered in San Jose, CA providing award-winning IP solutions worldwide. MiaRec delivers exceptional integrated solutions for call recording and quality monitoring at an affordable price. It ensures compliance with strict regulations including HIPAA, PCI and many others, while enhancing workforce performance. Organizations of all sizes, from small businesses to multi-site contact centers and cloud-based environments utilize MiaRec's powerful solutions. MiaRec's equipment is compatible with leading phone systems including those from Cisco, Avaya, Polycom and many others. We have been successfully proven with superior reliability and functionality. Become our partner today and attain the benefits of increased revenue and profit margins, at www.miarec.com/partnership.

Get new business opportunities by offering MiaRec's unparalleled solutions